

Level Crossing Removal Planning Program

Park Terrace level crossing - what we heard

Project overview

The Australian and South Australian Governments have committed to a Level Crossing Removal Planning Program to conduct planning studies at priority level crossing locations. We identified the level crossing at Park Terrace at Salisbury as a priority location for the planning study. The planning study will seek to better understand the problems at this location and identify potential opportunities to remove the level crossing, improve safety and make travel easier for all users.

Community engagement

Seeking feedback from the community and stakeholders is a key part of building a comprehensive picture of how our networks are operating. This feedback is important to help us understand community viewpoints and experiences that might not be captured by a technical analysis.

We would like to thank everyone who participated in the consultation activities and provided feedback during the four-week consultation period in August and September 2023.

How we engaged

Along with meetings with key stakeholders, members of the community were encouraged to complete an online survey and digitally 'pin' comments on the project map and categorise their feedback according to the nature of their comment.

What you told us

Of the 293 survey respondents identified their relationship to the area as 34% local resident, 26% road user, 12% public transport users, 9% customers and or visitors to a local business, 9% work locally, 8% property owner and 2% local community group.

Of the respondents 85% travelled through the level crossing at least once a week. The main mode of transport for respondents was 94% motor vehicle, 20%

ENGAGEMENT SNAPSHOT

2,535 Call to action notifications delivered to adjacent households and businesses to encourage participation in the survey and/or get in contact with the team

33 Comments received via Social Pinpoint

293 Survey responses received via the website

Key stakeholder discussions, phone calls and meetings with RAA, emergency services, key government departments and Council



Australian Government



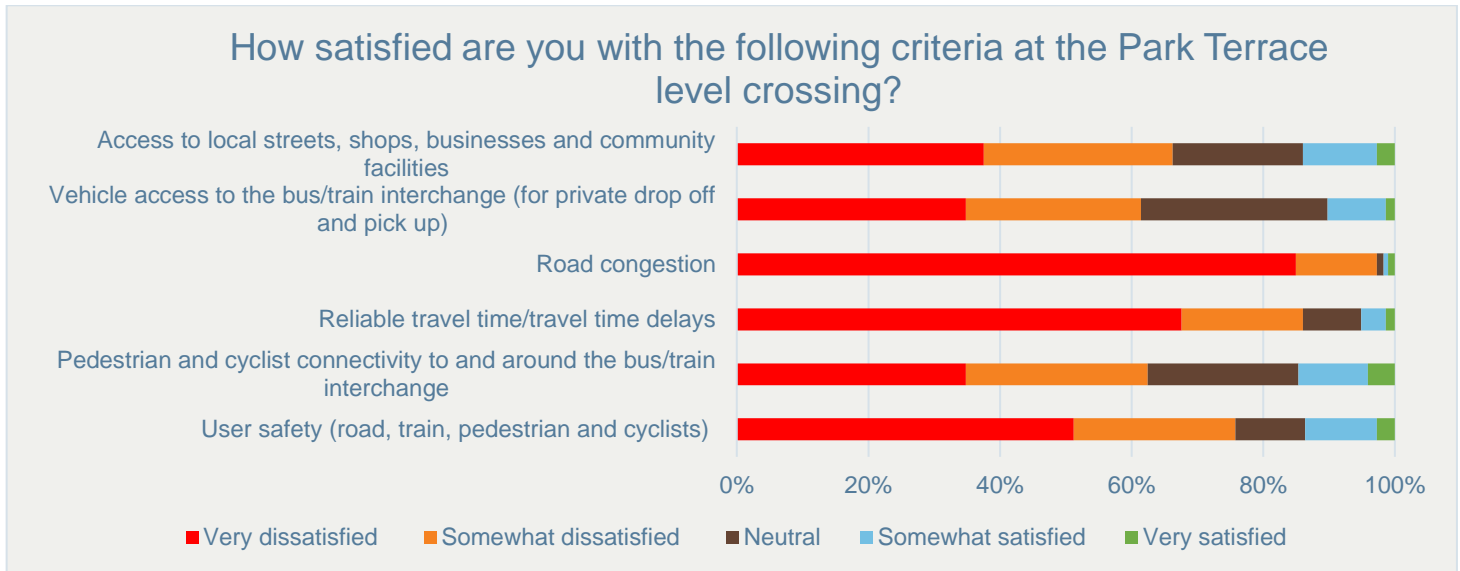
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public transport train, 14% walking and the remainder were either on a public transport bus or bicycle, commercial vehicle or mobility aid.

Local insights outlined there is interest from the community to improve:

- road congestion;
- reliable travel time/travel time delay; and
- user safety (road, train, pedestrian and cyclist)



Road congestion

Respondents advised that the delays at the level crossing causes congestion on Park Terrace that flows onto adjacent roads.

Comments were made on the number of light controlled intersections on the approaches to the level crossing and the poor light sequencing contributing to congestion.

Reliable travel time/travel time delay

Respondents advised they can be held at the level crossing for up to 20 minutes and the boom gates staying down for long periods between trains entering and exiting the station.

Many respondents suggested a grade separation of the level crossing to avoid the congestion, travel time unreliability and to improve access to local businesses.

User safety (road, train, pedestrian and cyclist)

Respondents suggested a grade separated pedestrian crossing to remove unsafe illegal rail crossings and to improve connectivity into public transport services.

Many respondents suggested a grade separation to remove safety issues of poor driver behavior with vehicles speeding through the level crossing to avoid being delayed by a train. It was also suggested the grade separation would prevent traffic from banking across the rail corridor and adjacent road intersections.

Public transport users commented on the need for increased security and lighting at the station.

What's next?

We are analysing the feedback from the community and stakeholders along with technical data to identify opportunities to remove the rail level crossing on Park Terrace.

This work will help inform future potential funding and planning considerations.

More information

To find out more about these projects or to speak to a member of the project team please:

- visit the project webpage: <https://dit.sa.gov.au/LXRPP>
- email us: dit.engagement@sa.gov.au
- or call us on 1300 794 880