

OFFICIAL

Dear Agency Representatives,

AGFMA and Ventia acknowledge the challenges that remain, with specific focus continuing on stabilisation improvements. Whilst work continues with Ventia at both the contract and operations level to resolve delivery challenges it also remains important that Agencies continue to raise and escalate unresolved issues as appropriate.

Feedback to Ventia can be provided through the link below:

<https://agfma.ventia.com/feedback>

IMPORTANT FAMIS & SAMIS Information

Due to the expiry of Windows 2008 server that hosts FAMIS and SAMIS, it is necessary to restrict **some access** to FAMIS & SAMIS. This restriction is due to an increased cyber security risk.

For those who access FAMIS and SAMIS over StateNet, there is no change to your access such as office systems or tokens for working from home/remotely (Citrix/Appstream/VPN).

For the small number of users who access SAMIS **outside of StateNet, your current access will cease from 6pm Monday 9th January 2023**. An alternative provision has been made to access SAMIS through an 'IT kiosk' being established in the DIT office at 83 Pirie Street. An email will be sent to the users affected advising of the alternative arrangements for access to these systems.

The Ventia team with AGFMA Directorate support have been heavily engaged in presenting asset management related information through the Panorama platform for Agencies. The work continues building the capacity of Panorama; however, SAMIS will remain available until replacement options have been accepted.

If you have any questions or concerns, please continue to work with Ventia and/or my team on the following email address, DIT.AGFMASC@sa.gov.au

Annual Service Delivery Plan and Budget Processes for the current year and 2023/24

The circumstances leading to a lack of Annual Service Delivery Plan (ASDP) acceptance by agencies this year are acknowledged. Several key operational and system related improvements have been committed to by Ventia in preparation for establishing next year's ASDP. This includes TDS, PM Plan visualization on Panorama and associated service level cost information with overall budgets.

It is important that Agencies continue to liaise with Ventia to resolve any 2022/23 ASDP issues as this establishes the agreed services and levels to be provided as a base for next year's 2023/24 Plan.

AGFMA Directorate Information and Updates

In line with Agency feedback the AGFMA are continually looking to improve information available on the AGFMA website. The AGFMA team will continue to review content and can confirm that documents available under the Key Information section have been recently updated. We have included a What's New header to the page to easily draw attention to any changes as they take place.

What's New!

[Strategic Asset Management Framework](#) Updated November 2022

[AGFMA WHS Framework](#) Updated November 2022

This What's New header has also been added to the Fact sheets page. Fact Sheets [Link](#) include:

[Contractor Pricing Schedule & Rules](#) Updated November 2022

Provides information in relation to when Contractors can or cannot claim costs i.e., travel allowance, call out fees, materials, consumables, specialised plant and equipment & third-party services.

[Service Delivery Planning](#) NEW December 2022

Provides information regarding the Participating Agencies' Service Delivery Plans, including Annual and Long-Term Planning processes.

Reminder regarding Office Accommodation Projects

The Government of South Australia is a major owner and lessee of office accommodation, which can represent a significant component of an Agency's overall cost of delivering services. Strategically planned and delivered office accommodation can result in considerable savings to government enabling greater focus on core services and programs.

For Agencies to effectively manage their office accommodation requirements, respond to emerging work priorities and meet government performance targets, accommodation must be linked to and support each agency's service delivery objectives. Government office accommodation must also have the capacity to respond quickly to changes in the structure of agencies and/or methods of service delivery

The updated guidelines have recently been uploaded to the web (link below) and should be considered in any office accommodation designs. This link should be shared with your PM team and subsequently design and consulting teams.

[Home - Department for Infrastructure and Transport - South Australia \(dit.sa.gov.au\)](http://dit.sa.gov.au)

Compliments of the Season

It has been a busy and challenging year! On behalf of the AGFMA team, I'd like to wish you and your family a happy and safe Christmas and New Year.

Regards,

Michael Conroy

Director, Across Government Facilities Management Arrangements

Across Government Services

Department for Infrastructure and Transport

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